

SALES TERMS AND CONDITIONS

SYSTEMS INTEGRATION

PAYMENT TERMS

- a) 30% on Order Confirmation
- b) 40% on Delivery of Materials
- c) 30% upon Completion of Project
- d) All cancellations are subject to 15% non-refundable fee.
- e) Refund upon cancellation will be provided as Credit Note.
- f) Credit Notes are valid for 6 months failing which settlement will be made by the company.

VAT & TAXES

- a) All prices are VAT EXCLUSIVE and subject to all applicable local charges.

DELIVERY TERMS

Upon Payment of Order Confirmation

- a) Items in stock or locally sourced will be delivered to Site
- b) Items Ex-stock are subject to minimum shipping of 8-12 weeks for delivery to Site.

EXCLUSIONS AND CLIENT RESPONSIBILITY

- a) Civil Works, Carpentry, Containment, Scaffolding, Electrical Works and General Mechanical & Electrical, and Civil Engineering
- b) Schematics, AutoCad Drawings, Line Diagrams, Technical Submittals, General Operational Compliance
- c) Integration with 3rd Party Systems
- d) Manufacturers Warranties are Provided Directly and not SI Responsibility

JURISDICTION

- Sales are governed by Dubai Laws, and DCCI Mediation Services.